

We can accept returns of shoes for up to 30 days from the shipping date.

The shoes must be in original, unworn condition including all original packaging; documentation, manuals/inspections, and all parts and accessories. Marks or defacement on shoes, any packaging, or enclosed materials will affect our acceptance of the return.

If these return requirements are not met, any refund forthcoming may be reduced by the application of a damaged goods fee, or be returned to the customer with no refund issued. Shoe boxes must be in new condition with no marks. Shoe boxes returned in damaged condition will incur a \$5 restocking fee.

Please allow up to 21 business days for our receipt and processing of the return. Shoes must be tried for fit and comfort inside on carpet. Shoes returned as an unmatched pair (different left and right) will be returned with no refund issued.

Return must be made with all of its original packaging in resalable condition in its original shipping box or a cardboard box of sufficient strength for shipping. Missing components, like shoe boxes, laces, or other components will affect the amount of the refund.

After 30 days, returns will be shipped back to the customer and no refund will be issued.